

Gordon
NSW 2072

Dear Phil

Appreciation and Reference

With the completion of Phase 1 of our renovation project we write to record our sincere appreciation with the manner in which you, Sam and Andrew (Team Gredig) undertook the recent work on our home and our satisfaction (happiness) with the results.

What has been of most importance to us, and has retained our confidence, has been your team's "can do" approach. We are sure all renovation projects have their challenges and unpredictable issues and ours has certainly been no different. However the positive attitude, flexible approach and industry contacts demonstrated by Team Gredig have been terrific and helped overcome these inevitable challenges. We like to think we are attentive if not exacting clients and your willingness to listen to and understand our desires has made for an excellent working relationship and a great outcome.

For reference this work has comprised a wide variety of restorative work including, the complete replacement of a long soffit and fascia, the complete reconstruction of a large timber bay window, the removal and cleaning of nearly 1000 slate patio tiles, extensive preparation and painting of all external timber windows, balcony railings and new works, and the management of electrical, plumbing and tiling trades. We also acknowledge the terrific manner in which you stepped in to offer flexible and professional assistance in the installation of a new timber sliding door assembly when this proved a challenge for the window supplier.

Would we recommend your team to any others? Unequivocally! Having you working intimately in our home has been as much a pleasure as any restoration can be and as you know we plan to continue with your services through additional phases of our work.

With much appreciation and kindest regards to all of you,

Dr J and Mrs G

January 12, 2009